

Summary of TennCare Independent Review Requests 2021

<u>1st Quarter Total:</u>	<u>18</u>
<u>2nd Quarter Total:</u>	<u>50</u>
<u>3rd Quarter Total:</u>	<u>44</u>
<u>4th Quarter Total:</u>	<u>27</u>
<u>YTD Total:</u>	<u>139</u>

Amerigroup TN 1st Qtr Total – 8

Denial Reversed: 2
Denial Upheld: 4
Partial: 1
Settled for Provider: 1

AGP 2021 Total: 34

Amerigroup TN 2nd Qtr Total – 13

Denial Reversed: 1
Denial Upheld: 4
Partial: 4
Settled for Provider: 4

Amerigroup TN 3rd Qtr Total – 9

Denial Reversed: 3
Denial Upheld: 0
Ineligible: 1
Partial: 3
Settled for Provider: 2

Amerigroup TN 4th Qtr Total – 4

Denial Reversed: 1
Ineligible: 1
Partial: 1
Pending: 1

TennCare 1st Qtr Total – 1*

Ineligible: 1*

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 6

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 1
Settled for Provider: 1

UPRV 2021 Total: 25

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 5

Denial Upheld: 2
Ineligible: 1
Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 4

Denial Upheld: 3

Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 4th Qtr Total – 10

Denial Upheld: 4

Partial: 2

Pending: 1

Refer for Medical Review: 1

Settle for Provider: 2

UnitedHealthcare of the River Valley Special Needs Plan - 1

Ineligible: 1*

Volunteer State Health Plan 1st Qtr Total – 3

Denial Upheld: 2

Settled for Provider: 1

VSHP 2021 Total: 78**Volunteer State Health Plan 2nd Qtr Total – 32**

Denial Reversed: 2

Denial Upheld: 15

Partial: 6

Settled for Provider: 9

Volunteer State Health Plan 3rd Qtr Total – 31

Denial Reversed: 2

Denial Upheld: 12

Partial: 8

Pending: 1

Settled for Provider: 8

Volunteer State Health Plan 4th Qtr Total - 12

Denial Reversed: 1

Denial Upheld: 4

Partial: 2

Pending: 3

Settled for Provider: 2

Provider Types Submitting Independent Review Requests in 2021 Total:DME: 1Hospital: 131Nursing Facility: 1Physician: 6

Provider Types Submitting Independent Review Requests in 1st Quarter 2021:

<u>Hospital:</u>	<u>16</u>
<u>Nursing Facility:</u>	<u>1</u>
<u>Physician:</u>	<u>1</u>

Provider Types Submitting Independent Review Requests in 2nd Quarter 2021:

<u>Hospital:</u>	<u>48</u>
<u>Physician:</u>	<u>2</u>

Provider Types Submitting Independent Review Requests in 3rd Quarter 2021:

<u>Hospital:</u>	<u>43</u>
<u>Physician:</u>	<u>1</u>

Provider Types Submitting Independent Review Requests in 4th Quarter 2021:

<u>DME:</u>	<u>1</u>
<u>Hospital:</u>	<u>24</u>
<u>Physician:</u>	<u>2</u>

* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.